

GOOD SAMARITAN
MINISTRIES
THRIFT STORE

2018-2019

PEOPLE

HELPING

PEOPLE

ANNUAL REPORT



PEOPLE HELP



ALL ARE
WELCOME
HERE

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HELPING PEOPLE

A person wearing a dark jacket and blue jeans is holding a white mug. The background is a bulletin board with several papers and notices pinned to it. The text is overlaid on the image in a white, serif font. The words "ALL MEMBERS OF SOCIETY" are in a bold, sans-serif font.

*SOCIAL JUSTICE
IS AN IDEAL
CONDITION IN WHICH
**ALL MEMBERS
OF SOCIETY**
HAVE THE SAME BASIC
RIGHTS, PROTECTION,
OPPORTUNITIES,
OBLIGATIONS, AND
SOCIAL BENEFITS.*

MICHAEL B.
FRIEDMAN, LMSW

"INTEGRITY IS WHAT WE DO, WHAT WE SAY,
AND WHAT WE SAY WE DO."

DON GALER

Since joining the Good Samaritan Board as Treasurer in 2014, I have watched the agency endure the highs and lows of the economy, weather streams, and world events including COVID-19. The Thrift Store has endured so much and both the board and staff have always adjusted accordingly, developing new solutions in order to keep up with the ever-changing world of retail, online sales, and non-profit operations.

Most importantly, we are a faith-based organization following the teachings of the Roman Catholic Church and all other faiths. Through the ups and downs, Good Samaritan has never stopped providing assistance to those who are in need in our community. How? Our staff! They've come to us from various backgrounds and all walks of life, each with their own individual purposes, wanting to be part of Good Samaritan. They exhibit commitment, passion, and desire to live their lives in service to others and they do so with integrity and heart.

My time as the treasurer of Good Samaritan Ministries, a faith-based nonprofit, has been and continues to be a labor of love. Over the last two years, the board has implemented policies, financial systems, and a strong budgeting process. We have demonstrated accountability and reliable tracking of the diverse services we offer. As a non-profit, we must run as a business and take our fiduciary responsibilities as seriously as all of our other services.

We wear our hearts on our sleeves here and follow social justice teachings while adhering to Generally Accepted Accounting Principles (GAAP) at the local, state, and federal levels. We do so in order to uphold best practices as well as client and employee success whilst successfully building a strong foundation for Good Samaritan's future.

Thank you to you, our donors, for your monetary and material donations. Without them, we would not be able to meet the demands of those in need in the Helena community; their community, our community.

Jack Berry
Board Treasurer



OUR MISSION

GOOD SAMARITAN MINISTRIES,
MOTIVATED BY CATHOLIC
SOCIAL TEACHING,

*WORKS IN OUR
COMMUNITY TO
ADVANCE*
**FAMILY LIFE
HUMAN DIGNITY
AND THE
COMMON GOOD**

WE PROVIDE SERVICES TO MEET THE
PHYSICAL, SOCIAL, EMOTIONAL, AND
SPIRITUAL NEEDS OF INDIVIDUALS AND
FAMILIES OF ALL FAITHS, ESPECIALLY
THOSE MOST IN NEED.

LEADERSHIP TEAM



THERESA ORTEGA
Executive Director



HEATHER HUDSON, CPA
HJ Hudson Consulting



CHELSEY CAULFIELD
Human Resource Manager



ARA BABCOCK
Assistance Coordinator



SARAH GRANTHAM
Marketing Coordinator



MICHELLE HUGHES
Store Manager



MARVIN COLMAN
Our Place Manager



CHANDLER ROWLING
Housing Navigator

BOARD OF DIRECTORS

JAMES P. MOLLOY
Board – Chair

NICK MAZANEC
Board – Vice-Chair

JACK BERRY
Board – Treasurer

MARY A. BELL
Member

RUSS EHMAN
Member

ROSEMARY MILLER
Member

KEVIN MOLM
Member

JOHN RIES
Member

JACKIE SEMMENS
Member

OPEN POSITION
Member

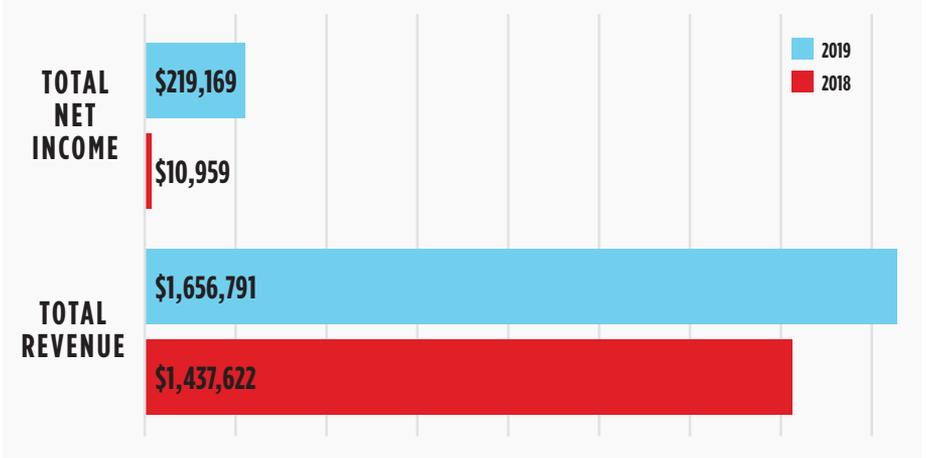
OPEN POSITION
Community Member at Large



FY2018-19

FINANCE REPORT

Net Income and Revenue Comparison



\$208,210

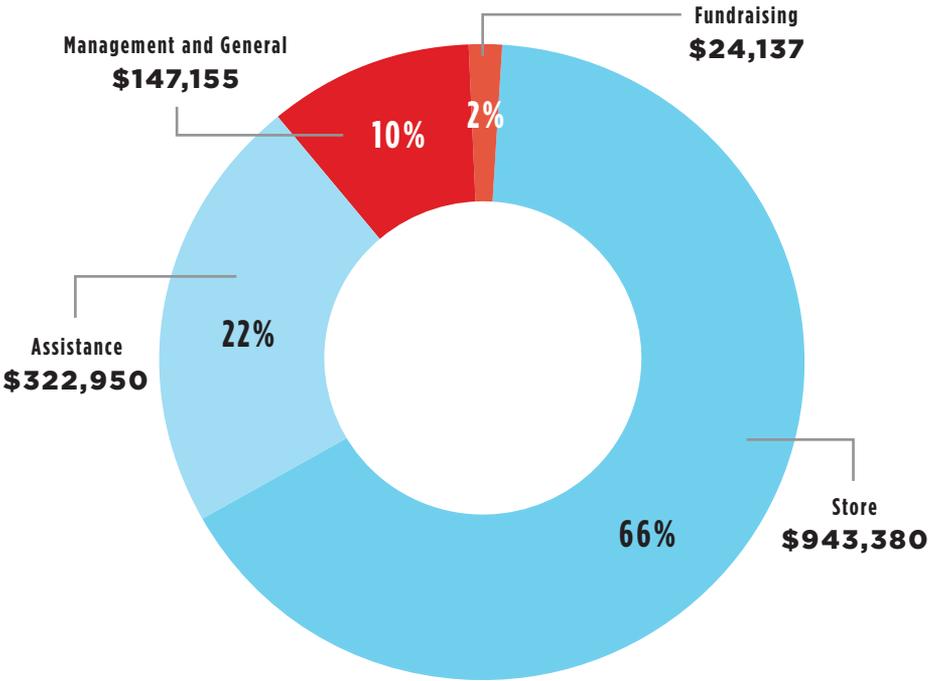
Net Income
Increase from
2018 to 2019

\$231,538

Total Revenue
Increase from
2018 to 2019

FY2019 Expenses

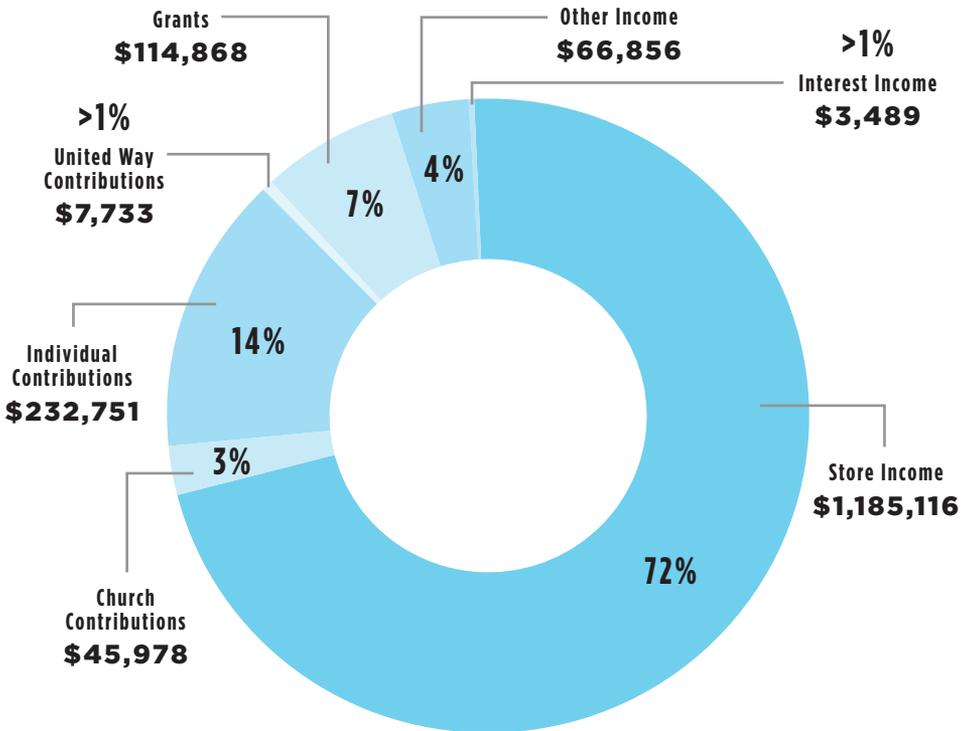
\$1,437,622



EXPENSES	TOTAL
PROGRAM SERVICES	
Store	\$943,380
Assistance	\$322,950
Subtotal: Program Services	\$1,266,330
SUPPORTING SERVICES	
Management and General	\$147,155
Fundraising	\$24,137
Subtotal: Supporting Services	\$171,292
TOTAL EXPENSES	\$1,437,622

FY2019 Revenue

\$1,656,791



REVENUE & SUPPORT	Without Donor Restriction	With Donor Restriction	TOTAL
Store Income	\$1,185,116		\$1,185,116
Church Contributions	\$45,978		\$45,978
Individual Contributions	\$136,697	\$96,054	\$232,751
United Way Contributions	\$7,733		\$7,733
Grants	\$19,033	\$95,835	\$114,868
Other Income	\$66,856		\$66,856
Interest Income	\$3,489		\$3,489
TOTAL REVENUE & SUPPORT	\$1,461,413	\$191,889	\$1,656,791

OUR MINISTRY

creating **STABILITY**



Stability means having the necessities of life. It's being able to provide for your family and feel safe. When physical, social, emotional, and spiritual needs are met, individuals are able to become self-sufficient and contribute to society.

Good Samaritan Ministries provides stability to Helena area community members by creating a network of care and connecting individuals and families to resources to help create stability in their lives. While founded in Catholic teachings, people of all faiths, genders, races, and orientations are welcome at Good Samaritan Ministries. We help those in crisis by providing a hand-up, not a hand-out.

Everyone is welcome at Good Samaritan

Recipients Assisted in Fiscal Year 2018-2019

This infographic is a snapshot of our ministry and does not include all assistance programs.



417

Lodging, Utilities, Rent
\$188K+



122

Transportation
\$16.5K+



30

Medical Assistance
\$6K+



29

Treatment
\$3.8K+



22

Job Skill Development
\$2K+



2

Childcare
\$1.2K+

In 2019, all of our programs combined helped support **1,440** individuals and families, giving back **\$254,941** to Helena neighbors. Since our inception, we have contributed over **\$25M** to community members in need.

Ministries, regardless of their beliefs.



ASSISTANCE MINISTRY

WE CREATE A NETWORK OF CARE, PEOPLE HELPING PEOPLE.

Our Assistance Ministry serves individuals and families in and around Lewis and Clark County. The Good Samaritan Assistance Ministry supports the day-to-day needs many of us often take for granted. Our community partnerships enhance our network of care by connecting our clients to additional services and support as they seek to gain stability in their lives.

Our Assistance Ministry programs were created in the 1980s and later added grants, private donations, and fundraising. Through these programs, we provide payments on behalf of our clients in order to meet their basic and emergent needs including housing, transportation, medical treatment, limited pharmaceuticals, childcare, emergency shelter, ophthalmology, vehicle repair, insurance, job skill development, clothing, food, and household items.

Over the past year, our budget and programs have grown at an astonishing but manageable rate. From July 1, 2018, to June 30, 2019, through our Assistance Ministry, we assisted **1,124 clients** with a total contribution of **\$217,500**.

MISSION MOMENT

Today we helped a gentleman of 75 years, a veteran, who was homeless and in need of emergency shelter.

When we met, he was half-frozen and beside himself with hunger. After calling the Volunteers of America (VOA) it became clear that the only way to help him was to get his DD214, his snap benefits, and a letter from Social Security Income (SSI). First, we took him to the Veteran's Hospital, but they were closed. We then went to the SSI office and it was also closed. Since we were out, we stopped by the Office of Public Assistance, and, yes, you guessed it, they were closed as well. The closures were no fault of the agencies as they were following directives from above.

The gentleman became very scared and anxious at the thought of spending another night in the elements. I assured him that we would not let that happen and, should it come to that, we would find him a place to stay. We went back to the office to call everyone we could think of that we had tried to visit. Throughout the course of the afternoon, we were able to gather all of the necessary documents - a small miracle!

We called Volunteers of America again and they asked that we come to their office where they enrolled this man in their program and set him up for emergency housing. It is hard to describe his relief the moment he realized he would have a safe, warm, dry place to sleep that night.

*— Marvin Colman
5/22/2020*



Good Samaritan Ministries helps people transition out of survival mode into a place of stability, where they are able to thrive.

Called to
Thank you!
was over whelmed
with Joy!
-Chris

HUNTHAUSEN FAMILY FUND

...of Ana
...consider how
...important to the community. You
...mother, & in my life the most
...I help received greatly impacted
...I respect & thank you for you a what
...you did for me. I managed to
...things up along the way, but am
...grateful I managed to skull away
...I leave you in peace as I know
...while I was backsliding & using

HOME IS HAVING SAFE, AFFORDABLE LIVING.

The Hunthausen Family Fund was established at Good Samaritan Ministries in July 2018 to create a "hand-up" approach to reducing homelessness. This fund was formed in honor of three siblings, Archbishop Raymond Hunthausen, Father John (Jack) Hunthausen, and Sister Edna Hunthausen, who championed social justice, and worked for the poor and needy in Montana.



Good Samaritan Ministries
3067 N. Montana Ave
Helena Montana 59601

January 14, 2020

Dear Friends of Helena and beyond,

On behalf of the Ancient Order of Hibernians we would like to share our gratitude for your assistance this past Thanksgiving holiday. Thank you for helping to make several families Thanksgiving Day very special. Each year our volunteers come together to assist families in the Helena area who are in crisis. Having the opportunity to deliver the resources that provide a delicious home cooked holiday meal is a tremendous blessing. Your generosity allowed us to serve these families this holiday season. We are truly grateful for your partnership and support.

In service and gratitude,
John McCormick
John McCormick
President

Hunthausen award grants help move men, women, and children from shelters and transitional housing into more stable, permanent housing.

By helping to pay a deposit and first month's rent, the Hunthausen Family Fund assures a sense of home and a positive start to a stable living situation. The fund is unique to any other grant or funding from Good Samaritan Ministries or other area agencies by including both a grant and loan portion, up to \$1,250 each or \$2,500 total. Since the inception of the Hunthausen Family Fund, **50 families** have been helped to find a place to call home.

MISSION MOMENT

there was a lady...with two young sons...who needed help with getting into a home after being homeless for months.

There was a lady... with two young sons... who needed help with getting into a home after being homeless for months. She had a good paying job but also had debt that she was working on getting cleared up. She had saved enough for rent but really couldn't come up with the deposit in time for this rental. She came into GSM requesting help. After interviewing her she applied for the Hunthausen program for deposit support. The Hunthausen Fund is unique in serving the working population with a half loan - no interest, half grant funds up to \$1000.00. She has one year to repay half of the total deposit back. This is to help people with a hand up not a total hand out. She made a few payments then came in to pay the remaining off. The look of relief at not being homeless any

longer is tremendous. There is so much gratitude and happiness. I wish everyone who helps donate to this cause could witness this relief. The boys now have a home to grow up in and be in a safe environment, the mother is not so stressed about not being able to provide for her children how she wants, their lives have improved tenfold!! The gratitude when the last payment is made, the simple responsibility of paying it off makes these clients feel as if they themselves have invested in this entire process. It feels like it is theirs and they are proud of this achievement.

*—Aya Babcock
4/22/2020*



Thank you to donors of the Hunthausen Fund for helping us to carry the memory of Archbishop Hunthausen, Fr. Jack and Sister Edna for all to have a home.

OUR PLACE DROP-IN CENTER

An Entity of Good Samaritan Ministries



OUR PLACE MISSION

To promote and encourage recovery and wellness through positive interactions and experiences within a peer-directed community-based environment.



SOUNDNESS OF MIND IS HAVING A SAFE PLACE TO GO.

Our Place is a safe, physical space for men and women to create new beginnings. Our Place is a peer-run support program specializing in behavioral challenges and those recovering from addiction. Individuals are welcome to stop by Our Place throughout the day for a cup of coffee or to take a class, play a game of pool, work in a quiet atmosphere, access the internet for job applications, or to pick up a free, donated blanket or coat.

Good Samaritan Ministries began managing Our Place in December 2019. Since then, individuals and services have doubled (averaging **600-800 people per month**), while increasing the services provided by **85 percent**.

We believe that people are more likely to find stability and thrive when they have a space to go where they can avoid isolation, create community, and build relationships. At Our Place, we strive to help people feel empowered and to give them the tools they need to succeed. We believe that when treated with kindness, dignity, and respect, people are more able to create a drug-free, violence-free environment for themselves and their families.

MISSION MOMENT



after two years of living homeless, Kimberly stumbled into Our Place.

After two years of living homeless, Kimberly stumbled into Our Place. Lori, one of the Our Place employees, remembers Kimberly that first day. Kimberly was timid, scared, lacked all self-confidence, and sat shaking underneath the stairs.

Two years later, and with the combined effort of Our Place, Good Samaritan Ministries, and the Helena Housing Authority, Kimberly has a home, food in her cupboards, and furniture. But more than anything, she has found true and lasting stability.



OUR PLACE

January–June 2020 Impact:



2,652

Clients
Served



97

Clients Participating
in Group Classes



85

Emergency
Housing Intakes



161

Emergency
Food Packs
Provided



1,403

Individual Meals
Provided

*In June breakfast and
lunch provided **66** breakfasts
and **500** lunches*



53

Case Management
Hours for **36**
Individuals

*“The longer you’re homeless,
the harder it is to get on your feet.”*



PLACER PANTRY



*Looking for a cause
to support?*

Visit www.goodsamhelenas.org
for a list of donation opportunities.

HEALTHY LIVING IS HAVING ACCESS TO PERSONAL CARE NEEDS.

The Placer Pantry is housed at Good Samaritan Ministries and provides individuals and families in poverty with free personal hygiene and household cleaning products. This discreetly located pantry room at the Good Samaritan Ministries Thrift Store gives those in need the privacy and dignity to “shop” for themselves once a month.

The Pantry is generously run by volunteers from the Greater Federation of Women’s Club and the Soroptimists Club.

In 2019 We Provided:



1,079

Families with Personal
Hygiene Products



17,401

Personal Hygiene Products

THRIFT STORE & JOB TRAINING



WE ALL THRIVE WITH MEANINGFUL WORK.

Often confused, the Good Samaritan Ministries Thrift Store and the Assistance Ministry are separate programs with separate revenue streams. The Thrift Store is responsible for the following: the mortgage, insurances, taxes, salaries of 41 full and part-time employees-to include full benefits, all upkeep, and maintenance of the building.

In addition to creating an affordable alternative to buying new products, the Good Samaritan Ministries Thrift Store provides opportunities for job and vocational training, recycling, and volunteering. Donated merchandise is sorted and priced to sell and is also distributed to those individuals and families in need at no charge.

Our on-the-job training offers employees the opportunity to feel a sense of accomplishment while working in a positive, supportive environment.

Recycling Summary: Fiscal Year 2018-2019

Recycling is important to us at Good Samaritan Ministries. In addition to recycling over 400,000 pounds of goods each year, we partner with local organizations.



353,870 lbs
Textiles



12,553 lbs
Shoes



4,599 lbs
Purses & Belts



3,143 lbs
Stuffed Animals



799 lbs
Baseball Caps



2,907 lbs
Hard Toys



7,944 lbs
Suitcases



32,034 lbs
Books



279 lbs
Miscellaneous

TOTAL OF 418,128 lbs

DONORS

We would like to thank our community churches:

- + Our Lady of the Valley Catholic Community
 - + St. Mary Catholic Community
 - + Ss. Cyril & Methodius Catholic Parish
 - + Cathedral of St. Helena Parish
 - + Ancient Order of Hibernians
 - + Capstone Church
 - + Covenant United Methodist Church
 - + First Baptist Church of Montana
 - + First Christian Church
 - + First Lutheran Church
 - + First Presbyterian Church
 - + Fresh Life Church
 - + Green Meadow Christian Reform Church
 - + Helena Alliance Church
 - + Helena Nazarene Church
 - + Helena Seventh-day Adventist Church
 - + Helena Valley Baptist Church
 - + Helena Valley Faith
 - + Knights of Columbus Helena # Council 844
 - + Life Covenant Church
 - + Our Redeemer's Lutheran Church
 - + Plymouth Congregational Church
 - + St. John's Lutheran Church
 - + St. Paul's United Methodist Church
 - + The Church of Jesus Christ of Latter-Day Saints
-

We would like to acknowledge our grantors and donors who ensure the Good Samaritan Ministries mission is met to serve those in need in Helena and surrounding areas:

- + Addictive and Mental Disorders Division (AMDD)
 - + Donors to the Hunthausen Family Fund
 - + Emergency Food and Shelter (FEMA)
 - + Helena Area Community Foundation
 - + Housing and Urban Development (HUD) Emergency Solutions Grant for Rapid Rehousing and Homeless Prevention a pass-through from Rocky Mountain Development Council
 - + Lewis and Clark Human Services
 - + United Way of Lewis and Clark County
-

We would also like to thank our dedicated private donors, businesses, and fundraiser participants.



PARTNER **AGENCIES**

Our mission is made possible thanks to our many partner agencies in the Helena area, including:

- + Addictive and Mental Disorders Division (AMDD)
- + Behavioral Health Community Organizations Active in Disaster (BH-COAD)
- + Community Organizations Active in Disaster (COAD)
- + Energy Share Rocky Mountain Development Council (RMDC)
- + Florence Crittenton
- + God's Love
- + Helena Department of Health and Human Services
- + Helena Food Share
- + Helena Housing Authority
- + Helena Indian Alliance
- + Helena Salvation Army
- + Housing First Case Conferencing
- + Housing Rocky Mountain Development Council (RMDC)
- + Montana State Hospital
- + State of Montana - Continuum of Care
- + The Friendship Center
- + United Way of Lewis and Clark County
- + Voluntary Organizations Active in Disaster (VOAD)
- + YWCA Helena
- + Young Men's Christian Association (YMCA)



3067 N. Montana Ave / Helena, MT 59601 / 406.442.0780

www.goodsamhelena.org